



## **Alternative Dispute Resolution System**

# HOW TO REJECT AN OFFER OF SETTLEMENT

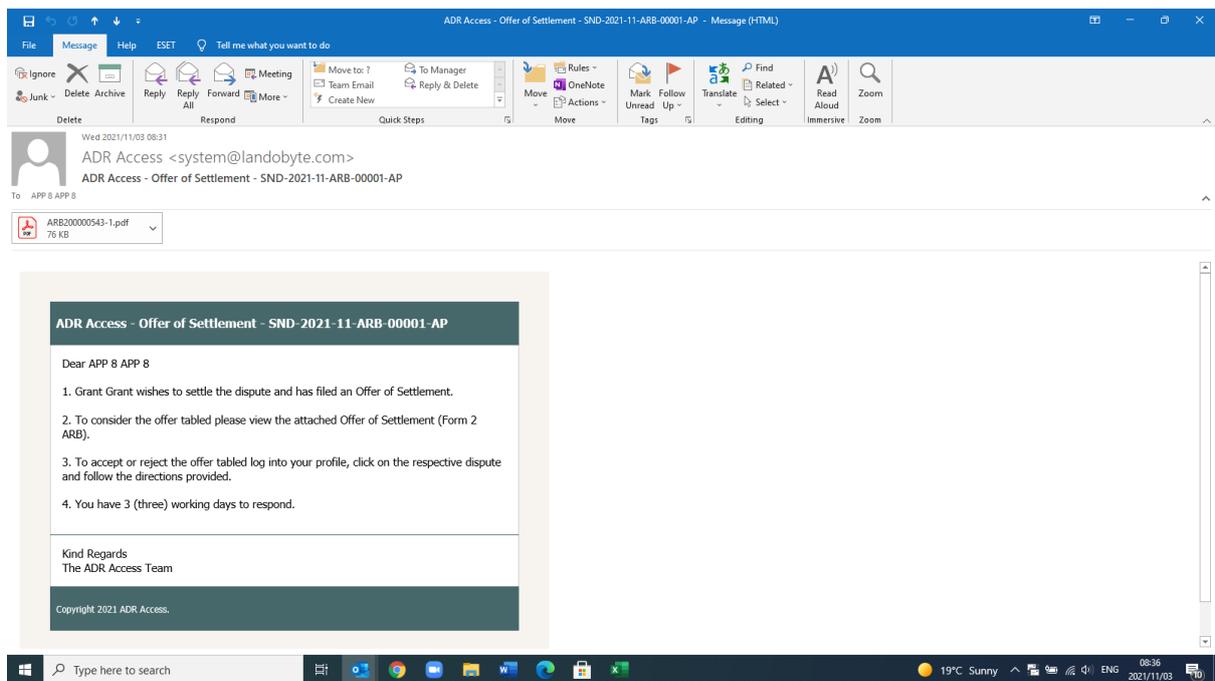
1 Nov 2021

ADR/TUTORIAL

## HOW TO REJECT AN OFFER OF SETTLEMENT

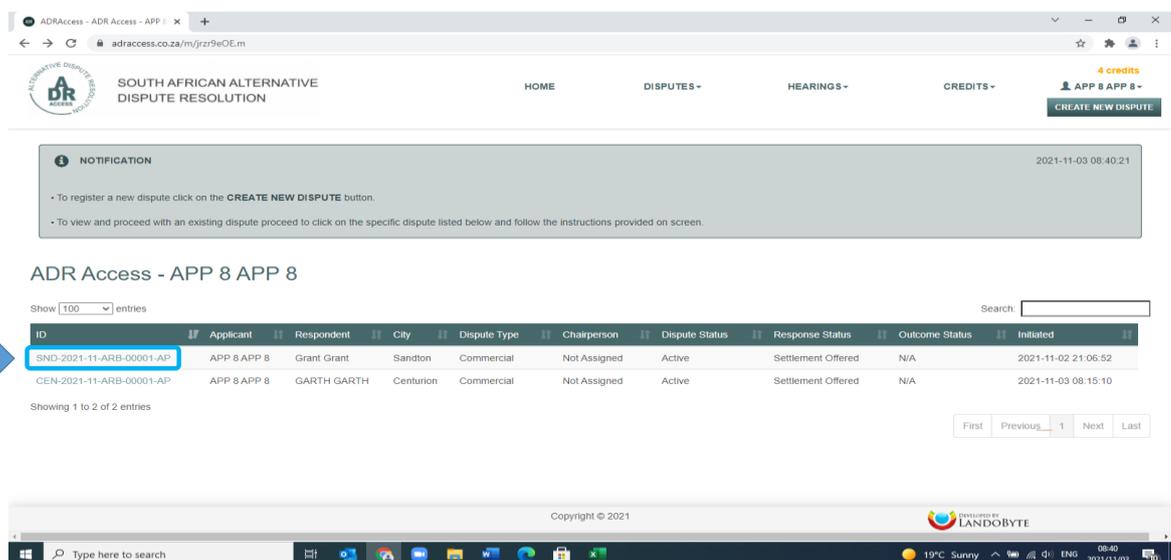
### STEP 1

- Once a Respondent decides to make an offer of settlement the Applicant will receive an email and SMS informing him. The Applicant will be given 3 days to either accept or reject the offer tabled.



### STEP 2

- The Applicant will have to log into his profile and click on the respective dispute to make a decision.



### STEP 3

- Once the Applicant clicks on the respective dispute, he will be taken to the dispute file where he will then be able to consider the offer tabled and make a decision either to accept or reject the offer.

ADRAccess - SND-2021-11-ARB- x

adraccess.co.za/m/IdigC\_sLm

SOUTH AFRICAN ALTERNATIVE DISPUTE RESOLUTION

HOME DISPUTES- HEARINGS- CREDITS- 4 credits APP 8 APP 8-

NOTIFICATION 2021-11-03 08:41:12

- To view the Offer of Settlement filed click on the **RESPONSE** button below.
- After evaluating the Offer of Settlement you will have 3 (three) working days to accept or reject it.
- Give due consideration to your decision before accepting or rejecting the offer tabled.

SND-2021-11-ARB-00001-AP

DISPUTE APPLICANT INFORMATION RESPONDENT INFORMATION DETAILS RESPONSE

SND-2021-11-ARB-00001-AP

Applicant	APP 8 APP 8
Respondent	Grant Grant
Dispute Type	Commercial
Reference	SND-2021-11-ARB-00001-AP

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Type here to search

19°C Sunny 08:41 2021/11/03

### STEP 4

- If the Applicant decides to reject the offer tabled, he will then be diverted to REJECT OFFER page where he will have to confirm his decision.
- It is imperative that the Applicant attentively consider the notification details.
- If the Applicant is still happy with his decision, he then clicks on the **REJECT OFFER OF SETTLEMENT** button.

ADRAccess - Reject Offer of Set!! x

adraccess.co.za/m/0eWAcJDe.m

SOUTH AFRICAN ALTERNATIVE DISPUTE RESOLUTION

HOME DISPUTES- HEARINGS- CREDITS- 4 credits APP 8 APP 8-

NOTIFICATION 2021-11-03 08:43:07

- Once you make a decision to reject the offer tabled and click on the button said decision cannot be edited or reversed.
- Once the decision is communicated to the Respondent the ADR Registrar shall proceed to appoint a Chairperson (Arbitrator) to hear your matter.

Reject Offer of Settlement

Are you sure you wish to Reject the Offer of Settlement?

Dispute	SND-2021-11-ARB-00001-AP
Dispute Type	Commercial
Applicant	APP 8 APP 8
Respondent	Grant Grant

REJECT OFFER OF SETTLEMENT BACK TO DISPUTE

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Type here to search

19°C Sunny 08:43 2021/11/03

## STEP 5

- Once the Applicant clicks on the REJECT OFFER OF SETTLEMENT button, he will be diverted to a new page providing an on-screen message that the Registrar will now proceed to appoint an Arbitrator to hear the dispute.
- The Respondent will also receive an email and SMS informing him that his offer of settlement was rejected and that the Registrar will now proceed to appoint an Arbitrator to hear the dispute.

The image shows two screenshots from a computer screen. The top screenshot is a web browser displaying the ADR Access portal. The browser address bar shows 'adraccess.co.za/m/NiztDDCU.m'. The page header includes the ADR Access logo and navigation links: HOME, DISPUTES-, HEARINGS-, CREDITS-, and a user profile for 'APP 8 APP 8-'. A notification banner at the top states: 'NOTIFICATION: The ADR Registrar shall now proceed to appoint a Chairperson (Arbitrator) to hear the dispute.' Below this, the case details for 'SND-2021-11-ARB-00001-AP' are shown, including Applicant (APP 8 APP 8), Respondent (Grant Grant), Dispute Type (Commercial), Reference (SND-2021-11-ARB-00001-AP), Chairperson (Not Assigned), Dispute Status (Active), and Response Status (Settlement Offered - Applicant Rejected). The bottom screenshot shows an email client window titled 'ADR Access - Offer of Settlement Rejected - SND-2021-11-ARB-00001-AP - Message (HTML)'. The email is from 'ADR Access <system@landobyte.com>' to 'Grant Grant'. The email body contains the following text:

**ADR Access - Offer of Settlement Rejected - SND-2021-11-ARB-00001-AP**

Dear Grant Grant

1. APP 8 APP 8 has rejected the Offer of Settlement tabled.
2. The Registrar shall now proceed to appoint a Chairperson (Arbitrator) to hear the dispute.

Kind Regards  
The ADR Access Team

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