

Alternative Dispute Resolution System

HOW TO ACCEPT AN OFFER OF SETTLEMENT

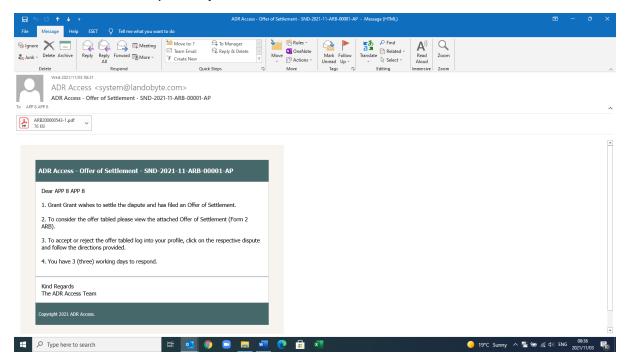
1 Nov 2021

ADR/TUTORIAL

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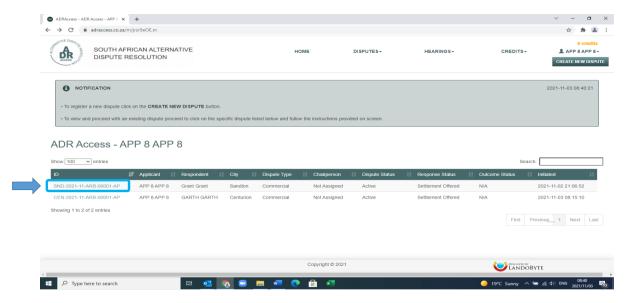
STEP 1

Once a Respondent decides to make an offer of settlement the Applicant will receive an email and SMS informing him. The Applicant will be given 3 days to either accept or reject the offer tabled.



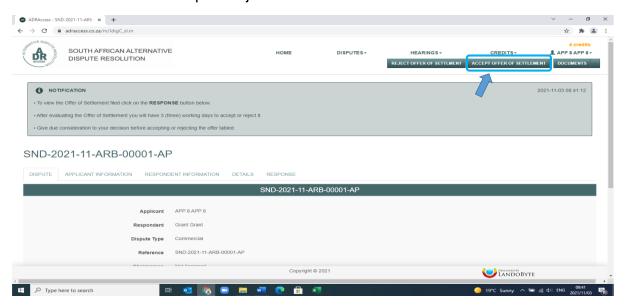
STEP 2

➤ The Applicant will have to log into his profile and click on the respective dispute to make a decision.



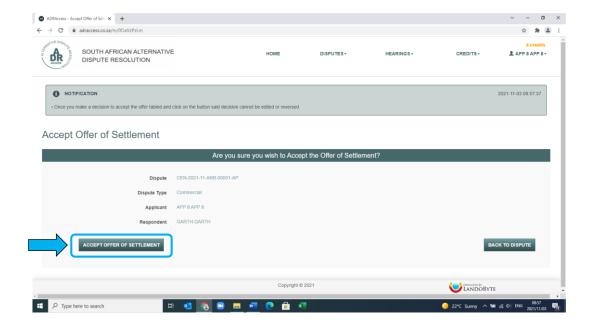
STEP 3

Once the Applicant clicks on the respective dispute, he will be taken to the dispute file where he will then be able to consider the offer tabled and make a decision either to accept or reject the offer.



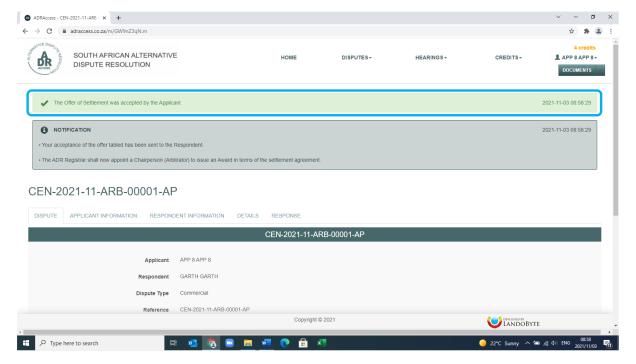
STEP 4

- > If the Applicant decides to accept the offer tabled, he will then be diverted to ACCEPT OFFER page where he will have to confirm his decision.
- It is imperative that the Applicant attentively consider the notification details.
- If the Applicant is still happy with his decision, he then clicks on the **ACCEPT OFFER OF SETTLEMENT** button.

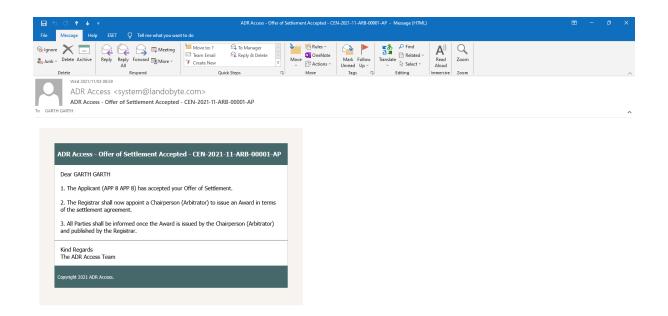


STEP 5

- Once the Applicant clicks on the ACCEPT OFFER OF SETTLEMENT button, he will be diverted to a new page providing an on-screen message that the Registrar will now proceed to appoint an Arbitrator to issue an Award in terms of the settlement agreement.
- The Respondent will also receive an email and SMS informing him that his offer of settlement was rejected and that the Registrar will now proceed to appoint an Arbitrator to issue an Award in terms of the settlement agreement.



● 22°C Sunny ヘ 電 畑 (49) ENG 09:00 **1** 11/103 **1** 11/



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